



customer service interactive tool query

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US Pat. 6829334 - Filed Feb 2, 2000 - MicroStrategy, Incorporated
 "Back-to-Back Upgrades—Vendors Introduce Reporting, **Query Tools**", InformationWeek, No. 598, Sep. 23, 1996, 1 page. "Desktop OLAP Tools—if the **Tool** Fits, ...

[System and method for the creation and automatic deployment of personalized ...](#)

US Pat. 6587547 - Filed Dec 7, 1999 - Microstrategy, Incorporated
 "Back-to-Back Upgrades -Vendors Introduce Reporting, **Query Tools**", InformationWeek, No., Sep. 23, 1996, 1 page. "Desktop OLAP Tools -if the **Tool** Fits, ...

[Integrated systems for providing communications network management services ...](#)

US Pat. 7225249 - Filed Sep 24, 1998 - MCI, LLC
 30 The **Query** component of the **Service** Inquiry application enables **Service** ...
 25(d) which enables the **customer** to select from among the following criteria ...

[System and method for smart scripting call centers and configuration thereof](#)

US Pat. 6826745 - Filed May 30, 2001 - Siebel Systems, Inc.
 Scripts, as used herein, are **interactive** tools that guide a at least one of ...
customer inputs and to data The computer program code can cause a **query** of ...

[Interactive data exploration apparatus and methods](#)

US Pat. 5999192 - Filed Apr 30, 1996 - Lucent Technologies Inc.
 Other tools include ad-hoc **query** tools and report writers. ... While AT&T has many large databases containing billing and **customer** premise equipment ...

[Personalized interactive digital catalog profiling](#)

US Pat. 7013290 - Filed Jul 26, 2002
 When sales functions are interchange mechanism that allows data from any source. integrated with marketing and **customer service**, it is known Database ...

[Computer controlled event ticket auctioning system](#)

US Pat. 6023685 - Filed May 23, 1997
 1 activates the site to become **interactive**, so participants can use it to place bids. ... of each bid event can be identified for **customer service** purposes. ...

[Interactive formula processing system for SQL databases](#)

US Pat. 5897649 - Filed Nov 25, 1997 - Peoplesoft, Inc
 ... use 15 the contents of structured **query** language ("SQL") data bases. ... of which **customer service** is generally acknowledged to be one of the highest. ...

Full service research bureau and test center method and apparatus

US Pat. 6741967 - Filed Mar 26, 1999 - Vividence Corporation

In another embodiment, a **tool** is provided which permits **interactive** ... In a preferred embodiment, a **customer** logs onto the **full-service** bureau and test ...

Interactive formula processing system for SQL data base

US Pat. 5787453 - Filed Oct 24, 1995 - PeopleSoft, Inc.

To illustrate this last goal, consider (he negative possible **customer** base ... of which **customer service** is generally and C++. and the human errors (ie, ...

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